Global Knowledge

**AMX Access and**

**Address**

|  |  |  |  |
| --- | --- | --- | --- |
| Revision | Submitted Date | Author | Comments |
| 1.0 | 12/03/2013 | P Gorman | Initial Release |
| 1.1 | 01/11/2013 | P Gorman | Central Masters Added |

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## RMS Server Access

RMS Server Details

|  |  |
| --- | --- |
| Server IP | 10.255.33.21 |
| Server Name | \\eu01ts021v\RMS |
| Path | \\eu01ts021v\RMS |

RMS Web Client Credentials

|  |  |
| --- | --- |
| RMS Admin Username | RMS\_Admin |
| RMS Admin Password | k0C$yAEdcA |

RMS Windows Credentials

|  |  |
| --- | --- |
| Domain\Username | EU01TS021v\GK\_Viju\_Support |
| Password | o3B28uY1(WLh |

FTP File Transfer Access

|  |  |
| --- | --- |
| Citrix Web Access | ftp.globalknowledge.net |
| Username | Viju\_Support |
| Password | o3B28uY1(WLh |

Citrix Remote Desktop Access (External Access)

|  |  |
| --- | --- |
| Citrix Web Access | <https://go.globalknowledge.net/lp/Viju> |
| Username | Viju\_Support |
| Password | AAH654%s.. |

Gaining External Access to the RMS Server

* From a web browser go to <https://go.globalknowledge.net/lp/Viju>
* Enter the username and password as shown above (Citrix Remote Desktop)
* If you are using it for the first time it will download a Citrix RDP client, follow all the installation instructions.
* Click on the RDP\_EU1TS021v icon from the blue screen.
* Once the Citrix Client has loaded you will be prompted for RMS Windows Credentials. Enter the credentials as above.
* Accept any Certificate warnings.

## AMX Addresses

IP Addresses for the AMX Processors

|  |  |  |
| --- | --- | --- |
| **Room** | **AMX System Number** | **IP Address** |
| London - Brunswick | 1 | 10.44.84.15 |
| Copenhagen – Room: Stockholm | 2 | 10.46.43.15 |
| Leeds Room 3 | 3 | 10.44.116.15 |
| Dublin | 4 | 10.35.43.15 |
| Leeds Room 4 | 5 | 10.44.115.143 |
| London - Kensington | 6 | 10.44.83.143 |
| Wokingham – Monza | 7 | 10.44.43.15 |
| Stockholm – Room: New York | 8 | 10.45.43.15 |
| Oslo Room 2 | 9 | 10.47.43.15 |
| Munich – Room: Berlin | 10 | 10.49.43.15 |
| Hamburg | 11 | 10.49.75.15 |
| Frankfurt | 12 | 10.49.107.15 |
| EU01 Master | 20 | 10.255.33.22 |
| EU04 Master | 20 | 10.253.33.22 (Redundancy) |

IP Address for the Touch Panels

London

|  |  |
| --- | --- |
| **Room** | **IP Address** |
| London - Brunswick | 10.44.84.16 |
| Copenhagen – Room: Stockholm | 10.46.43.16 |
| Leeds Room 3 | 10.44.116.16 |
| Dublin | 10.35.43.16 |
| Leeds Room 4 | 10.44.115.144 |
| London - Kensington | 10.44.83.144 |
| Wokingham – Monza | 10.44.43.16 |
| Stockholm – Room: New York | 10.45.43.16 |
| Oslo Room 2 | 10.47.43.16 |
| Munich – Room: Berlin | 10.49.43.16 |
| Hamburg | 10.49.75.16 |
| Frankfurt | 10.49.107.16 |

Other IP Information

|  |  |
| --- | --- |
| Subnet Mask: | **Obtained By DHCP** |
| IP Gatway Address: | **Obtained By DHCP** |

Admin Login

|  |  |
| --- | --- |
| PIN | **1988** |
|  |  |

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